Bharat Sanchar Nigam Limited Office of the Chief General Manager, Tamilnadu Circle, Chennai-2. No.TR/Proj.Kuber/09-10/46 dated at Chennai the 30.01.2010.

To

The Principal General Manager/General Manager, Bharat Sanchar Nigam Limited All the SSAs of Tamilnadu Circle.

SUB: Engaging of Private Collection Agents- Project Kuber – relaxation – reg.

REF: This office endorsement No.CAO/IMPCS/Kuber/09 dated 17.9.2009.

Kindly refer to the above endorsement wherein a copy of the Corporate Office Lr.No.2-11/2009-Bharat Sanchar Nigam Limited/TR dated 11.9.2009 was communicated regarding relaxation of making over of out-standing dues cases to the Collection Agents.

As per the Corporate Office letter cited above, recovery of out-standing dues of more than three months and upto 3 years can be made over to the Collection Agents without any upper monetary ceiling. In this regard, the approval of the Chief General Manager is hereby conveyed for the following:-

Allthe cases of more than Rs.20000/- (Rupees twenty thousands) in the bucket 1,2 and 3 may be (i) handed over to the same collection agents who have been allotted the cases of more than Rs.1000/- and less than Rs.20000/- at the same commission rates quoted/agreed by them for recovery of out-standings between Rs.1000/- and Rs.20000/- for the respective buckets.

> Chief Accounts Officer (TR), Office of the Chief General Manager,

Tamilnadu Circle, Chennai-600002.

Copy to:

1.Intranet site of Tamilnadu Circle.

2. Internal Financial Officers of all the SSAs..